

# **U.S. Home Broadband & WiFi Usage Forecast, 2011-2015**

Market Report  
1Q 2012





---

# U.S. Home Broadband & WiFi Usage Forecast, 2011-2015

---

## Market Report

Published 1Q 2012

Version 1.0

Report Number: 01Q2012-06

*iGR Inc.*

12400 W. Hwy 71

Suite 350 PMB 341

Austin TX 78738

# Table of Contents

---

|                                                                                   |           |
|-----------------------------------------------------------------------------------|-----------|
| <b>Abstract .....</b>                                                             | <b>1</b>  |
| <b>Executive Summary .....</b>                                                    | <b>3</b>  |
| Figure A: U.S. Bandwidth (GB) per HH per Month, 2011-2015 .....                   | 4         |
| Figure B: U.S. Light HH Bandwidth Usage & WiFi Portion, 2011-2015.....            | 5         |
| Figure C: U.S. Medium HH Bandwidth Usage & WiFi Portion, 2011-2015.....           | 6         |
| Figure D: U.S. Heavy HH Bandwidth Usage & WiFi Portion, 2011-2015 .....           | 7         |
| Figure E: U.S. Extreme HH Bandwidth Usage & WiFi Portion, 2011-2015 .....         | 8         |
| <b>Trends Around WiFi Use.....</b>                                                | <b>9</b>  |
| <b>Locations where WiFi is typically used .....</b>                               | <b>9</b>  |
| Figure 1: Locations where WiFi is Typically Used by U.S. Consumers.....           | 9         |
| <b>Length of time using WiFi at home.....</b>                                     | <b>11</b> |
| Figure 2: Average Number of Years Using WiFi at Home, U.S. ....                   | 11        |
| <b>Impact of WiFi use on Internet use .....</b>                                   | <b>11</b> |
| Figure 3: Impact of Home WiFi on Overall Internet Usage, U.S. ....                | 12        |
| <b>Type of broadband connection .....</b>                                         | <b>12</b> |
| Figure 4: Type of Fixed Broadband in the Home, U.S. ....                          | 13        |
| <b>WiFi devices in use.....</b>                                                   | <b>14</b> |
| Figure 5: WiFi Devices in the Home, U.S. ....                                     | 14        |
| Table 1: Mean WiFi Devices per HH, by Number of Children, U.S. ....               | 15        |
| <b>Movies watched on WiFi.....</b>                                                | <b>16</b> |
| Figure 6: Movies over WiFi, U.S. ....                                             | 16        |
| <b>TV watched on WiFi .....</b>                                                   | <b>16</b> |
| Figure 7: TV over WiFi, U.S.....                                                  | 17        |
| <b>Estimating Home Internet &amp; WiFi Use in the U.S. ....</b>                   | <b>18</b> |
| <b>Broadband users in the U.S. ....</b>                                           | <b>19</b> |
| Table 2: Connections Exceeding 200 Kbps downstream, U.S. ....                     | 20        |
| Table 3: Connections Exceeding 3 Mbps Downstream, U.S.....                        | 20        |
| Table 4: Connections Exceeding 3 Mbps as Percent of All 200+ Kbps, U.S.....       | 21        |
| <b>Broadband connections by household income .....</b>                            | <b>21</b> |
| Table 5: Fixed Broadband by HH Income, U.S.....                                   | 22        |
| <b>Broadband connections by connection speed .....</b>                            | <b>22</b> |
| Table 6: Example Connection Speed Data, U.S. ....                                 | 23        |
| <b>Bandwidth consumed in the home.....</b>                                        | <b>23</b> |
| Table 7: Estimate for a Cable Modem User, U.S. ....                               | 24        |
| Table 8: Mean Bandwidth per Month, U.S. ....                                      | 25        |
| <b>Bandwidth consumed by connection speed .....</b>                               | <b>26</b> |
| Table 9: Profile of Wired Broadband Usage, U.S. ....                              | 27        |
| Figure 8: U.S. Bandwidth Consumed by Speed of Connection, GB.....                 | 28        |
| <b>Households by connection speed .....</b>                                       | <b>28</b> |
| Figure 9: U.S. Household Distribution of Connections, by Speed of Connection..... | 29        |

Quoting information from an iGillottResearch publication: external — any iGillottResearch information that is to be used in press releases, sales presentations, marketing materials, advertising, or promotional materials requires prior written approval from iGillottResearch. iGillottResearch reserves the right to deny approval of external usage for any reason. Internal-quoting individual sentences and paragraphs for use in your company's internal communications activities does not require permission from iGillottResearch. The use of large portions or the reproduction of any iGillottResearch document in its entirety does require prior written approval and may have some financial implications.

Copyright © 2012 iGillottResearch, Inc. Reproduction is forbidden unless authorized.

FOR INFORMATION PLEASE CONTACT IAIN GILLOTT (512) 263-5682.

|                                                                     |           |
|---------------------------------------------------------------------|-----------|
| <b>Household profiles by usage category .....</b>                   | <b>29</b> |
| Figure 10: Number of U.S. HHs with Broadband by Usage Category..... | 30        |
| Table 10: Light User, U.S. ....                                     | 30        |
| Table 11: Medium Bandwidth Users, U.S. ....                         | 31        |
| Table 12: Heavy Bandwidth Users, U.S. ....                          | 32        |
| Table 13: Extreme Bandwidth Users, U.S.....                         | 32        |
| <b>Bandwidth used by category.....</b>                              | <b>33</b> |
| Figure 11: Bandwidth Used by Category, U.S. ....                    | 34        |
| <b>Forecast .....</b>                                               | <b>36</b> |
| Table 14: Forecast of BW Usage by User Category, U.S.....           | 36        |
| Table 15: Forecast of BW Usage by Connection Speed, U.S. ....       | 36        |
| Table 16: Number of Households by Usage Category, U.S. ....         | 37        |
| <b>Methodology .....</b>                                            | <b>38</b> |
| <b>Demographic Profile of U.S. Consumer Respondents .....</b>       | <b>38</b> |
| Table A: Respondent Age.....                                        | 38        |
| Table B: Respondent Gender .....                                    | 38        |
| Table C: Respondent Ethnic Background .....                         | 39        |
| Table D: Respondent Annual Income.....                              | 39        |
| Level of Education.....                                             | 39        |
| Occupation.....                                                     | 40        |
| <b>About iGR .....</b>                                              | <b>41</b> |
| <b>Disclaimer.....</b>                                              | <b>41</b> |
| <b>Definitions .....</b>                                            | <b>42</b> |
| <b>General.....</b>                                                 | <b>42</b> |
| <b>Device Types.....</b>                                            | <b>42</b> |
| <b>Network Technology.....</b>                                      | <b>43</b> |

Quoting information from an iGillottResearch publication: external — any iGillottResearch information that is to be used in press releases, sales presentations, marketing materials, advertising, or promotional materials requires prior written approval from iGillottResearch. iGillottResearch reserves the right to deny approval of external usage for any reason. Internal-quoting individual sentences and paragraphs for use in your company's internal communications activities does not require permission from iGillottResearch. The use of large portions or the reproduction of any iGillottResearch document in its entirety does require prior written approval and may have some financial implications.

Copyright © 2012 iGillottResearch, Inc. Reproduction is forbidden unless authorized.

FOR INFORMATION PLEASE CONTACT IAIN GILLOTT (512) 263-5682.

## Abstract

---

Always-on connectivity is becoming synonymous with modern living across U.S. users. Even within the home, U.S. users want access to cloud-based music services, streaming video and movie content, and Internet connectivity. As such, bandwidth usage per U.S. household is on the rise.

One way to assess residential bandwidth traffic is to measure home WiFi usage. U.S. in-home WiFi connections are worth noting as they are often low latency and fast (11g or 11n), subject to heavy use activities on laptops, tablets and smartphones alike, and a user's in-home bandwidth use can predict that user's bandwidth use on the go. As operators and OEMS provide the networks and devices that users employ in these use cases, home WiFi utilization is a topic relevant to the wireless community. For instance, even for lighter user households in the U.S. (i.e., lower connection speed, basic Internet usage for email and minor web browsing), *iGR* predicts a rise from 18.3 GB per month consumed in 2011 to 45 GB per month by 2015. Heavier use households will also see an increase.

The following report estimates the amount of "at home" bandwidth consumed via WiFi in the United States. *iGR* describes the types of users/ households consuming bandwidth in the U.S., examines the differences in user/ household types and the resultant impact on device and network usage, presents its forecast for bandwidth usage per month per U.S. household from 2011-2015, and discusses the impact of WiFi on at home bandwidth traffic.

### Key Questions Addressed:

- What is the difference between a light, medium, heavy and extreme household's WiFi usage in the U.S.?
- What WiFi use trends exist among current U.S. users?
- How does at home WiFi usage influence overall Internet usage in U.S. users?
- What kinds of fixed broadband and WiFi devices are in U.S. households?
- How are movies and TV consumed over at home WiFi in the U.S.?
- What kinds of at home broadband connections exist across U.S. users?
- How does bandwidth consumption vary based on at home connection type or speed across U.S. users?
- How will light, medium, heavy and extreme users compare by bandwidth consumed across U.S. users from 2011-2015?
- How will bandwidth consumption vary by household connection speed across U.S. users from 2011-2015?

This report is recommended for:

- Cellular carriers, particularly those in the U.S.
- Internet service providers, particularly those in the U.S.
- Network infrastructure vendors, particularly those that service the U.S. market
- Mobile device OEMs interested in the U.S. market
- Financial and investment analysts.

## Executive Summary

---

The goal of this report is to estimate the amount of “at home” bandwidth that flows over – and/or is driven by – WiFi in the United States. U.S. in-home WiFi usage is important for several reasons:

- 1) It tends to be very high quality – 11g or 11n – so users are accustomed to very low latency and high connection speeds
- 2) It’s wireless and users, as this report suggests, are increasingly accustomed to bandwidth-intensive activities to laptops, smartphones and, increasingly, tablets.
- 3) In-home usage is a precursor to outside-the-home usage. If I stream Pandora while doing homework, I’ll want to stream Pandora while going for a run.

So, why do wireless operators (or OEMs) care? Because they provide the networks and devices that subscribers will use as blithely as today’s 40-somethings used Sony Walkmans a decade and more ago. Today’s users are coming to expect a world in which they always have high-speed access to anything they want – cloud music, cloud information, etc. Internet and data access is inextricably woven into the personal, social and business fabric of modern life.

As a first step in determining how much WiFi is used in the home, Figure A presents our forecast of bandwidth usage per month per household through 2015. A household belonging to the “Light” usage category will use about 18.3 GB / month in 2011. We forecast that usage level rising to about 45 GB / month by 2015.